



## 2-Year Extended Warranty

HemoCue, Inc. offers an extended warranty on all of its instruments. Warranties can be purchased for an additional 24 months from the end of the initial manufacturer's warranty.

### Covered Products:

- Hb 201+ Analyzers
- Glucose 201 Analyzers
- Donor Hb Checker Photometers
- Hb and Glucose 201 DM Analyzers and Docking Stations
- Plasma/Low Hb Photometers
- B-Hemoglobin Photometers
- B-Glucose Analyzers
- B-Hemoglobin Data Management Analyzers
- B-Glucose Data Management Analyzers

### Covered Events:

Product failure in the course of operating instruments in accordance with the Operating/Reference Manual.

### Extended Warranty Includes:

- A. Parts & labor.
- B. Loaner instrument.
- C. If it is determined that a repair under warranty is not feasible, the instrument will be replaced with a new instrument, providing new instruments are still available from HemoCue, Inc. If not, a technology trade-in might be more feasible. Otherwise, the instrument will be replaced with a certified pre-owned instrument.
- D. Technology trade-in discount - 60% off MSRP. If your instrument is no longer manufactured by HemoCue AB and cannot be repaired, you may wish to upgrade. You may purchase a newer version at a substantial savings off MSRP.
- E. All to/from shipping of units will be borne by HemoCue, Inc. Shipping to be ground service.

### Extended Warranty Excludes:

- A. Repair or failures resulting from mishandling or abuse. HemoCue reserves the right to replace or repair any part which is found to be defective.
- B. Cleaning, normal wear, and tear.
- C. Consumable items such as microcuvettes.
- D. Damage sustained in transit.

### Other:

Warranty service may only be provided by HemoCue, Inc. or its authorized representatives. Warranty is not transferable.

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